

## Chief Zone Officer

We have a unique opportunity for an experienced, dynamic, and innovative senior health care executive for the position of Chief Zone Officer (CZO), Central Zone. The CZO for Central Zone will partner with the Zone Medical Director (ZMD) to lead the delivery of high quality, patient and family centred care within the Zone. It is an exciting time to be part of Alberta Health Services (AHS), as we work together to empower our workforce, establish a culture where our people feel safe, healthy and valued, and provide improved patient and family experiences, quality and safety. AHS has an exceptional scope of service and this position will lead a significant component of our provincial health system that is undertaking transformational change.

The largest health care provider in Canada, AHS is an organization focused on providing safe, high-quality, patient- and family-centred care. With a workforce of over 110,000 employees, 8,400 medical staff and 14,300 volunteers dedicated to serving a population of 4.1 million Albertans, AHS operates as five geographical Zones (Calgary, Edmonton, Central, North and South), as well as a corporate/provincial portfolio. Serving a population of over 470,000 people, the Central Zone boasts 30 acute care facilities, a state of the art Mental Health and Brain Injury Centre, 37 owned and operated Continuing Care Centres, 30 Community Health Centres and over 40 contracted providers. With an operating budget of almost \$900 million, there are over 12,000 staff and volunteers (clinical, clinical support and non-clinical) and over 700 physicians providing expertise and care. The CZO is responsible for making critical health care decisions and addressing numerous challenges in providing safe, and sustainable, health care to Albertans in the Zone, with a particular focus on primary care, chronic disease and public health prevention.

The CZO, Central Zone reports directly to the Vice President and Chief Health Operations Officer, Central & Southern Alberta, and works in a dyad leadership model with the Zone Medical Director (ZMD). The CZO and ZMD share operational decision-making responsibility within the Zone, and provide vision and leadership to local facilities, programs and clinical teams. Together they work to foster community engagement and build strong relationships with community partners to ensure success in meeting community needs. The CZO and ZMD are accountable for ensuring the alignment and implementation of strategic planning, continuous quality improvement and process re-engineering to deliver on a commitment to excellence and enhanced performance, as well as evaluating quality, accessible, sustainable and integrated health services within the Central Zone.

The CZO is accountable for establishing and maintaining strong, positive relationships with other senior leaders and key stakeholders. While fostering innovation, large-scale integration, and a culture of consistency, high quality, and patient- and family-centred clinical care, this position will develop and implement zone plans that align with AHS' overarching strategic plans, goals, values, and vision. The CZO effectively manages financial, human and capital resources, and ensures effective, integrated and seamless delivery of community, ambulatory, acute and continuing care, as well as addiction and mental health services, and proactively identifies and resolves issues that have an impact on services delivery. Additionally, this position develops and implements a Quality and Safety Framework.

**[Learn more, view the required qualifications, and apply on our website here!](#)**